

# The Indiana Community Action Network

The Community Action Promise  
Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.

We care about the entire community, and we are dedicated to helping people help themselves and each other.



## 2010 Annual Report

# Community Action...

**Poverty is the cause of unnecessary and preventable suffering among millions of Americans and thousands of Hoosiers of all ages.**



Photo Caption: North Central Community Action Agencies(NCCAA) Food Pantry

## Poverty in Indiana

According to the U.S. Census Bureau, American Community Survey, in 2009, 896,972 Hoosiers lived in poverty. We believe all of us are vulnerable to poverty. The economic and social costs are enormous and the consequences have significant effects on everyone, and we believe there are cost-effective solutions to poverty. Through efforts that create jobs that pay living wages with benefits, affordable housing, access to health care, and education we can reduce poverty. Fighting poverty is not just altruistic; it is a key economic development strategy.

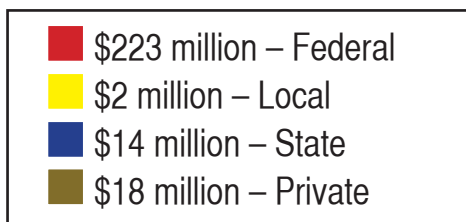
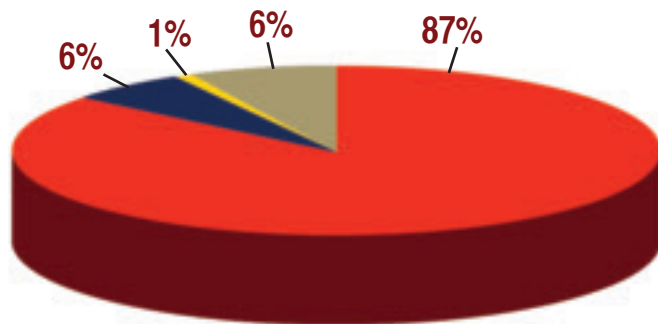
According to the 2010 Indiana Community Services Block Grant (CSBG) data, **if we could move each of the families served by the Indiana Community Action Network, who at or below the Federal Poverty Guidelines (FPG) to 100 % of the FPG (\$18,310 for a family of three in 2010), their collective annual income would be \$3,414,576,970.** This money would then be spent in the community, further stimulating local economies. See how the Indiana Community Action Network is helping Hoosiers to reach economic self-sufficiency in the following Program Highlights section.

# Taking Action. Improving Lives.

## HOW DO COMMUNITY ACTION AGENCIES HELP?

The Indiana Community Action (Network) is comprised of 23 Community Action Agencies (CAAs), which serve all 92 counties in Indiana. Each Community Action Agency periodically analyzes community needs to identify strategies that will work best in attacking poverty. Additionally, the Network conducts a full-scale community needs assessment every three years, to identify the needs of local residents and their communities. Each agency is unique because its programs reflect the needs of their local communities which are prioritized by their local Board of Directors. These agencies are unique in their ability to deploy diverse program activities and services in meeting their mission.

To address poverty and create economic opportunities for Hoosiers, the Indiana Community Action Network leveraged \$257 million in federal, state, local, and private resources in 2010.



<p><b>In 2010, 638,821*</b> low-income Hoosiers turned to Community Action for help.</p>
<p><b>Of those residents served...</b></p>
<p><b>96%</b> lived in households with incomes less than 150% of the Federal Poverty Guidelines (\$33,075 for a family of four in 2010);</p>
<p><b>67%</b> had household income at below 100% of the Federal Poverty Guidelines (\$22,050 for a family of four in 2010);</p>
<p><b>60%</b> were female;</p>
<p><b>40%</b> were children (0-18 years);</p>
<p><b>40%</b> were minorities;</p>
<p><b>31%</b> had no health insurance; and</p>
<p><b>16%</b> were over 55 years old.</p>

\* The Federal Fiscal Year runs October 1, 2009 – September 30, 2010. Therefore 2010 data is the most current CSBG data available.

# 2010 Program Highlights

## Energy Assistance Program

The Indiana Housing and Community Development Authority (IHCDA) is the state agency that passes Energy Assistance Program (EAP) federal funds through to the Indiana Community Action Network (Network). These funds provide financial assistance to low-income households for their energy bills during with the winter heating and summer cooling seasons. In 2010, families with annual incomes at or below 150% of the Federal Poverty Guidelines (\$33,075 for a family of four in 2010) were eligible for benefits to help offset heating or cooling bills. In 2010, the EAP and Network provided energy assistance to 186,474 households. Utility companies also provide funding to the Network to provide financial assistance with energy bills to low-income consumers, however, guidelines for these assistance programs vary by utility company.



Photo Caption: In addition to providing financial assistance, Community Action Agencies also provide energy education and encourage families to modify lifestyles to reduce energy consumption in their homes. Reducing energy bills saves families money that can be used to meet other basic needs.

## Housing Voucher Choice Program

The Housing Choice Voucher Program (HCVP) comprises the majority of the IHCDA's Section 8 rental assistance programs. IHCDA administered vouchers help approximately 4,000 families' pay their rent each month. Eligibility for the HCVP is based on a family's household income. The voucher covers a portion of the rent and the tenant is expected to pay the balance. The tenants' share is an affordable percentage of their income and is generally calculated to be between 30 to 40 percent of their monthly-adjusted gross income for rent and utilities. HCVP services are provided by local subcontracting agencies throughout the state of Indiana. In 2010, Indiana issued 4,176 vouchers to families.



**MAKING HOUSING AFFORDABLE**

# 2010 Program Highlights



Photo Caption: PACE Head Start Program

## Head Start Program

Nineteen CAAs in Indiana administer Head Start Programs for families at or below 100% of the Federal Poverty Guidelines (\$22,050 for a family of four in 2010). The program is designed to foster healthy development in low-income children and their families. Programs deliver a range of services that are responsive and appropriate to each child's and each family's heritage and experience. Program services encompass all aspects of a child's development and learning. Head Start health screenings evaluate the child's overall health status and regular check-ups and good practices in oral health, hygiene, nutrition, personal care and safety are supported by the program. There is also a strong emphasis on good mental health for the family and the child. Wellness is recognized as a significant contributor to each child's ability to thrive and develop. In 2010, the Head Start Program served 14,231 children in Indiana.

## Individual Development Accounts

Individual Development Accounts (IDAs) are matched savings accounts that enable low- to moderate-income individuals to save money and build financial assets for the specified purposes of purchasing a home, paying for postsecondary education expenses, or starting a small business. Indiana's IDA Program was established in 1997, and offers a minimum 3:1 match, which means, for every one dollar saved by an IDA participant, he/she will receive at least a three dollar match on their deposit. The maximum state match is (\$4,800). In order to qualify for Indiana's IDA program, the family or individual must be below 175% of the Federal Poverty Guidelines (\$38,588 for a family of four in 2010) or a member of a household that receives Temporary Assistance for Needy Families (TANF). In 2010, Indiana had 1,053 IDA accounts that were matched with state funds and a total of \$456,174 was saved by Indiana IDA participants.

# 2010 Program Highlights



## Weatherization Assistance Program

IHCDA channels Weatherization Assistance Program (WAP) federal funds through the Network to support energy conservation work activities for low-income Hoosier households at or below 150% of the Federal Poverty Guidelines (\$33,075 for a family of four in 2010). A thorough evaluation of the structure, including the safe and efficient operation of the furnace and water heater, is included in the treatment of each home. The program provides energy efficiency services that are tailored to each house and are designed for maximum cost savings, which can include air sealing, insulation, domestic hot water and heating system work. As a result the program identifies and corrects many health and life threatening situations with heating and hot water systems. The Weatherization Assistance Program



Photo Caption: Community Action of Greater Indianapolis (CAGI) contractor stapling vapor barrier

provides weatherization services free of charge to approximately 100,000 low-income households nationally every year. Families receiving weatherization services see their annual energy bills reduced by an average of about \$350, depending on fuel prices. In 2010, 813 homes were weatherized and 1,698 people were served through this program in Indiana.

# 2010 Program Highlights

## The Role of Indiana's Community Action Network with ARRA

On February 13, 2009, Congress passed the American Recovery and Reinvestment Act (ARRA) of 2009, which was signed into law, by President Obama on February 17, 2009. A direct response to the economic crisis, the Recovery Act has three immediate goals: create new jobs as well as save existing ones; spur economic activity and invest in long-term economic growth; and foster unprecedented levels of accountability and transparency in government spending.

The Indiana Community Action Network is fulfilling the promise of the federal recovery act by creating paths to economic security across the state. Through ARRA, Community Action Agencies have been able to expand their programs and services to address more of their local community's needs. Indiana's locally run Community Action Agencies have been able to serve more than 450,000 individuals and to date have created more than 1,600 new jobs in Indiana.



Photo Captions: The picture above is of a client who received assistance through the ARRA Auto Repair program administered by Community Action Program of Evansville and Vanderburgh County, Inc. (CAPE). The photo below is of the mobile food pantry administered by Area Five Agency on Aging & Community Services, Inc. (AREA FIVE).

To learn more about these and other projects, please visit:  
[www.incaastimulus.org](http://www.incaastimulus.org)



# Indiana Community Action Agencies Programs and Services 2010

<i><b>PROGRAM</b></i>	AREA FIVE (1)	AREA IV (2)	CAECI (3)	CAGI (4)	CANI (5)	CASI (6)	CAPE (7)	CAPWI (8)	CFSI (9)	TRI-CAP (10)	HOOSIER (11)	HSI (12)	ICAP (13)	JOBSOURCE (14)	LHDC (15)	NCCAA (16)	NWICA (17)	OVO (18)	PACE (19)	REAL (20)	SCCAP (21)	SIEOC (22)	WICAA (23)
<i><b>Aging</b></i>																							
<i>Area Agency on Aging</i>	•	•									•						•		•				
<i><b>Asset Development and Preservation</b></i>																							
<i>Down Payment Assistance</i>		•				•	•								•								
<i>Financial Literacy</i>	•	•		•	•	•	•	•		•		•			•		•	•	•	•			
<i>Foreclosure Counseling</i>	•			•		•	•	•		•	•	•			•								
<i>Homeownership Education/Counseling</i>	•	•		•		•	•	•		•	•	•			•				•				
<i>Individual Development Accounts (IDAs)</i>	•	•			•	•	•	•		•		•	•		•		•	•	•		•	•	
<i>Microenterprise (small business) Classes</i>	•			•		•	•	•															
<i>Microenterprise Program</i>	•	•			•	•		•				•											
<i>Micro Loan Program</i>	•	•			•	•		•				•	•		•				•				
<i>VITA Site (Free Tax Preparation)</i>					•	•										•	•				•		
<i><b>Child Care</b></i>																							
<i>Child Care Development Fund (CCDF)</i>	•				•			•	•			•									•		
<i>Child Care Resource and Referral</i>	•															•					•	•	
<i>School Age Child Care</i>				•	•	•					•											•	
<i><b>Education/Skills Enhancement</b></i>																							
<i>Employment/Job Training</i>	•			•	•	•	•	•				•							•		•		
<i>Family Development Program</i>	•	•		•	•				•				•	•		•		•		•	•	•	
<i>Learning/Education/Resource Centers</i>	•			•		•	•	•				•				•			•			•	
<i><b>Emergency Assistance</b></i>																							
<i>Emergency Food and Shelter</i>	•			•	•	•	•	•	•	•		•			•				•				
<i>Emergency Assistance Funds</i>	•				•	•		•	•	•	•	•	•		•	•	•	•	•	•	•	•	
<i><b>Energy</b></i>																							
<i>Energy Assistance Programs</i>	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
<i>Energy Education</i>	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
<i>Weatherization Program</i>	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
<i><b>Family Support/Parenting</b></i>																							
<i>Healthy Families</i>	•									•		•			•								
<i>Parent Education/Involvement Program</i>	•	•			•	•	•	•	•	•		•	•		•			•	•		•	•	
<i><b>Food/Nutrition Services</b></i>																							
<i>Congregate Meals</i>	•	•				•					•		•			•	•			•			
<i>Emergency Food Assistance Program (TEFAP)</i>									•			•										•	

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<i><b>Food/Nutrition Services</b></i>																							
<i><b>Food Bank/Food Pantry</b></i>				•		•	•		•	•		•				•			•			•	•
<i><b>Home Delivered Meals</b></i>	•	•						•			•					•	•			•			
<i><b>Women, Infants, and Children (WIC) Program</b></i>	•							•	•		•	•	•			•			•				•
<i><b>Head Start</b></i>																							
<i><b>Early Head Start Program (0-3 years old)</b></i>			•		•	•	•	•	•		•	•	•		•			•	•		•		
<i><b>Head Start Program (3-5 years old)</b></i>	•	•	•		•	•	•	•	•	•	•	•	•		•			•	•		•	•	•
<i><b>Health Care Services</b></i>																							
<i><b>Community Home Options to Institutional Care for the Elderly (CHOICE)</b></i>	•	•						•			•						•			•			
<i><b>Health Promotion/Disease Prevention Services</b></i>	•	•		•		•			•	•	•					•	•			•			•
<i><b>Home Health Care and Hospice Services</b></i>	•	•									•									•			
<i><b>Long-Term Care Ombudsman Program</b></i>	•	•									•						•			•			
<i><b>Respite Care/Home Health Services</b></i>	•	•									•									•			
<i><b>Housing</b></i>																							
<i><b>Community Housing Development Organization (CHDO)</b></i>	•	•			•	•	•	•		•	•	•		•	•			•	•		•		
<i><b>Homeless Shelter</b></i>							•		•			•							•				
<i><b>Lead Assessment</b></i>	•	•			•	•	•	•		•	•	•							•		•	•	•
<i><b>Low-Income Rental Housing</b></i>		•					•	•		•	•	•			•			•	•		•		
<i><b>Section 8 Housing Voucher Program</b></i>		•	•	•	•	•	•	•	•		•	•	•		•		•	•			•	•	
<i><b>Senior Rental Housing</b></i>	•	•		•			•	•		•		•			•			•					
<i><b>Single-Family Housing Development/Rehabilitation</b></i>	•	•			•	•	•	•		•			•				•		•				
<i><b>Transitional Housing</b></i>				•	•							•				•		•					
<i><b>Transportation</b></i>																							
<i><b>Transportation for Disabled</b></i>	•	•						•								•				•			
<i><b>Transportation for Elderly</b></i>	•	•						•					•			•	•			•			•
<i><b>Wheels to Work</b></i>												•									•		
<i><b>Volunteer Services</b></i>																							
<i><b>Foster Grandparent Program</b></i>				•			•						•							•			•
<i><b>Retired Senior Volunteer Program (RSVP)</b></i>										•			•		•								•

# Indiana's Community Action Agencies

## **1 Area Five Agency on Aging & Community Services (AREA FIVE)**

1801 Smith St.  
Logansport, IN 46947  
Phone: 574-722-4451 or 1-800-654-9421  
Web Site: [www.areafive.com](http://www.areafive.com)

## **2 Area IV Agency on Aging and Community Action Programs (AREA IV)**

660 N. 36th St.  
Lafayette, IN 47905  
Phone: 765-447-7683 or 1-800-382-7556  
Web Site: [www.areaivagency.org](http://www.areaivagency.org)

## **3 Community Action of East Central Indiana (CAECI)**

1845 W. Main St.  
Richmond, IN 47374  
Phone: 765-966-7733  
Web Site: [www.caeci.org](http://www.caeci.org)

## **4 Community Action of Greater Indianapolis (CAGI)**

2445 N. Meridian St.  
Indianapolis, IN 46208  
Phone: 317-396-1800  
Web Site: [www.cagi-in.org](http://www.cagi-in.org)

## **5 Community Action of Northeast Indiana (CANI)**

227 E. Washington Blvd.  
Fort, Wayne, IN 46853  
Phone: 260-423-3546 or 1-800-589-2264  
Web Site: [www.canihelp.org](http://www.canihelp.org)

## **6 Community Action of Southern Indiana, Inc. (CASI)**

1613 E. Eighth St.  
Jeffersonville, IN 47130  
Phone: 812-288-6451  
Web Site: [www.casi1.org](http://www.casi1.org)

## **7 Community Action Program of Evansville and Vanderburgh County, Inc. (CAPE)**

27 Pasco Ave.  
Evansville, IN 47713  
Phone: 812-425-4241  
Web Site: [www.capeevansville.org](http://www.capeevansville.org)

## **8 Community Action Program of Western Indiana (CAPWI)**

418 Washington St.  
Covington, IN 47932  
Phone: 765-793-4881  
Web Site: [www.capwi.org](http://www.capwi.org)

## **9 Community and Family Services (CFSI)**

521 S. Wayne St.  
Portland, IN 47371  
Phone: 260-726-9318

## **10 Dubois-Pike-Warrick Economic Opportunity Committee (TRI-CAP)**

607 Third Ave.  
Jasper, IN 47546  
Phone: 812-482-2233  
Web Site: [www.tri-cap.net](http://www.tri-cap.net)

## **11 Hoosier Uplands Economic Development Corporation (HOOSIER)**

500 W. Main St.  
Mitchell, IN 47446  
Phone: 812-849-4457 or 1-800-333-2451  
Web Site: [www.hoosieruplands.org](http://www.hoosieruplands.org)

## **12 Human Services (HSI)**

1585 Indianapolis Rd.  
Columbus, IN 47201  
Phone: 812-372-8407  
Web Site: [www.hsi-indiana.com](http://www.hsi-indiana.com)

## **13 Interlocal Community Action Program (ICAP)**

615 S.R. 38 West  
New Castle, IN 47362  
Phone: 765-529-4403  
Web Site: [www.icapcaa.org](http://www.icapcaa.org)

## **14 JobSource (JOBSOURCE)**

222 E. 10th St., Suite C  
Anderson, IN 46016  
Phone: 765-641-6517

## **15 Lincoln Hills Development Corporation (LHDC)**

302 Main Street  
Tell City, IN 47586  
Phone: 812-547-3435  
Web Site: [www.lhdc.org](http://www.lhdc.org)

## **16 North Central Community Action Agencies (NCCAA)**

301 E. 8th Street, Suite 109  
Michigan City, IN 46360  
Phone: 219-872-0351 or 219-872-1201  
Web Site: [www.nccomact.org](http://www.nccomact.org)

## **17 Northwest Indiana Community Action Corporation (NWICA)**

5240 Fountain Dr.  
Crown Point, IN 46307  
Phone: 219-794-1829 or 1-800-826-7871  
Web Site: [www.nwi-ca.com](http://www.nwi-ca.com)

## **18 Ohio Valley Opportunities (OVO)**

421 Walnut St.  
Madison, IN 47250  
Phone: 812-265-5858  
Web Site: [www.ovoinc.org](http://www.ovoinc.org)

## **19 Pace Community Action Agency (PACE)**

525 N. 4th St.  
Vincennes, IN 47591  
Phone: 812-882-7927  
Web Site: [www.pacecaa.org](http://www.pacecaa.org)

## **20 Real Services (REAL)**

1151 S. Michigan St.  
South Bend, IN 46601  
Phone: 574-233-8201  
Web Site: [www.realservices.org](http://www.realservices.org)

## **21 South Central Community Action Program (SCCAP)**

1500 W. 15th St.  
Bloomington, IN 47404  
Phone: 812-339-3447 or 1-800-850-7262  
Web Site: [www.insccap.org](http://www.insccap.org)

## **22 Southeastern Indiana Economic Opportunity Corporation (SIEOC)**

110 Importing St.  
Aurora, IN 47001  
Phone: 812-926-1585 or 1-888-292-5475  
Web Site: [www.sieoc.org](http://www.sieoc.org)

## **23 Western Indiana Community Action Agency (WICAA)**

705 South Fifth Street  
Terre Haute, IN 47807  
Phone: 812-232-1264  
Web Site: [www.wicaa.org](http://www.wicaa.org)

# Service Area Map



## About the Indiana Community Action Network

**In Indiana, there are 23 Community Action Agencies that serve all 92 counties of Indiana and comprise the Indiana Community Action Network.**

Each Community Action Agency (CAA) periodically analyzes community needs to identify strategies that will work best in attacking poverty. Each CAA is distinct because its programs reflect the needs of their local communities. These agencies are unique in their ability to deploy diverse program activities and services in meeting their mission.

CAAs operate an array of programs which include, but are not limited to: Head Start; Energy Assistance Program; Weatherization Assistance Program; Individual Development Accounts; Homeownership Counseling; Housing Development; Foster Grandparents; Child Care; and many more programs and services.

To find your local CAA or to learn more about the Indiana Community Action Network, please visit: [www.incap.org](http://www.incap.org).



## About the Indiana Community Action Association

The Indiana Community Action Association, Inc. (IN-CAA) is a statewide not-for-profit membership corporation, incorporated in the State of Indiana in 1970. IN-CAA's Network is comprised of Indiana's 23 Community Action Agencies (CAAs), which serve all of Indiana's 92 counties. IN-CAA envisions a state with limited or no poverty, where its residents have decent, safe, and sanitary living conditions, and where resources are available to help low income individuals attain self-sufficiency.

IN-CAA serves as an advocate and facilitator of policy, planning and programs to create solutions and share responsibility as leaders in the war against poverty. Therefore, it is IN-CAA's mission is to help the state's Community Action Agencies address the conditions of poverty through: training and technical assistance; developing models for service delivery; and providing resources to help increase Network capacity.

The functions of IN-CAA include dissemination of information throughout the Indiana Community Action Network, the delivery of services in areas where local operators have not been available, the development of training programs that are seen as viable, implementation of practices that are best delivered by a central agency, and other functions that are agreed upon by the Board of Directors.

Some of the programs IN-CAA operates include: Indiana Training Institute; Energy Assistance; Indiana Institute for Working Families; Indiana Rural Community Assistance Program; and Weatherization Training and Technical Assistance.

To learn more about IN-CAA and its programs, please visit: [www.incap.org](http://www.incap.org).

