



New Bill Payment Kiosks Offer More Convenience for Customers

For Immediate Release

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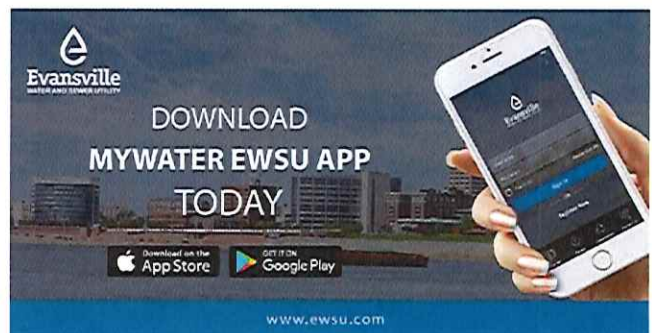
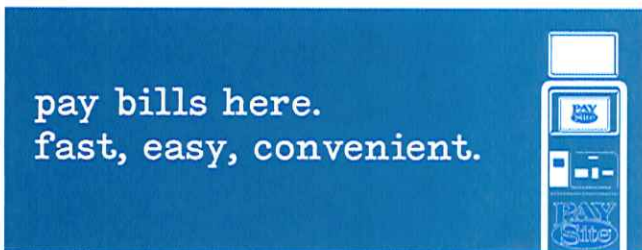
(EVANSVILLE, IN) Evansville Water and Sewer Utility (EWSU) now has two new bill payment kiosk locations to make it easier for customers on the City's southside to pay their utility bills in person. The kiosks are available at the Potter's Wheel, 333 E. Jefferson Avenue, and Mike's Food Mart, 407 E. Riverside Drive.

The kiosks are for the convenience of customers who used to pay their utility bills at the Civic Center before the EWSU Customer Service window closed last year due to the Covid-19 pandemic. The EWSU bill payment kiosk located outside the Civic Center near the main entrance is still available.

All kiosk locations accept cash, check, or credit card. The payment process is fast, easy, secure, and it's free. Look for the Pay Site sign at the Potter's Wheel and Mike's Food Mart.

Other Ways to Pay

Customers are encouraged to use EWSU's MyWater smartphone app and online portal at mywater.ewsu.com to make a payment or to setup automatic recurring payments. The app is available free at the Apple Store and Goggle Play. Utility payments may also be made in person at any Old National Bank location or by phone by calling EWSU Customer Service at 812-436-7846.





A more
convenient
way to pay
in person.



Now available at:

The Potter's Wheel
333 Jefferson Ave.

Mike's Food Mart
407 E. Riverside Dr

Civic Center
1 NW Martin Luther King Jr. Blvd.

Pay with
CASH|CHECK|CARD

WATER BILL ASSISTANCE PROGRAM

A collaborative service provided by
HOME SERVE – CAPE – EVANSVILLE WATER & SEWER UTILITY

Application site: CAPE office – 401 S.E. 6th Street Suite 001 (entrance on Cherry Street side of building)

Contact: Rashonda Bonds, Director of Planning – (812) 492-3941
Make an appointment, verify qualifications, ensure funding is available

- One-time assistance every 12 months may be provided to income-qualified customers of Evansville Water & Sewer Utility
- Water bill must be in disconnect status or already disconnected for no longer than 12 months. Limited assistance with shut-off amount only up to \$250.00
- Water bill must be in name of household member age 18 years or older, landlord or Power of Attorney

REQUIRED APPLICATION ITEMS:

- Proof of last 12 month's income for all household members age 18 years and older (*most recent check stub with year to date; award letters or monthly bank statement for VA/Social Security/SSI; most recent filed tax form for self-employed customers; printout for TANF recipients*)
- Social Security cards for all household members (copies accepted)
- List of birthdates for all household members
- Evansville Water & Sewer Utility bill
- Renters must provide current lease listing household members or have landlord complete a CAPE Landlord Affidavit. Homeowners must provide proof of home ownership (tax paper, home insurance proof, etc.)

Total household income for past 12 months must be at or below the following:

# in HH	Annual Income
1	\$24,835
2	\$32,476
3	\$40,118
4	\$47,759
5	\$55,400
6	\$63,042
7	\$64,474

03/2020