

PY 2024 Indiana Energy Assistance Program Application INSTRUCTIONS

- Please note that Indiana's Energy Assistance Program provides a one-time benefit payment. This is not recurring monthly assistance, and is not designed to cover all of your utility costs for a year.
- If you are currently scheduled for disconnection or already disconnected on any utility, or if you are running low or out of bulk heating fuel, check the box to inform the agency you are in crisis.
- Please complete the application form in its entirety, including fields with yes/no options.

Part I: Contact Information

Please fill in all information completely, including the full name and last four digits of SSN for the person
completing the application for the household. <u>If you do not fully complete the information or provide good
methods of contact, it may delay application processing.</u>

Part II: Home and Utility Information

- Please complete all fields completely.
- Please submit your current electricity and heating bills or account statements with your application.

Part III: Income and Benefits

- Please complete all fields, indicating **all** forms of income or non-cash benefit assistance received by any member of the household in the past three months.
- Please submit current documentation of income along with your application.
- If anybody in your household has **paid** child support in the past three months, submit proof of payments to have child support deducted from household income.
- Please identify any members of the household ages 14-24 who are neither working nor attending school as of the date of application.

Part IV: Household Members and Demographics

- Please include yourself as household member number 1.
- You must list all persons residing at the address of application as of the date of application.
- You must complete **all fields** for **all individuals**. Failure to complete demographic information will delay your application processing as the local service provider will need to contact you to gather this information.
- If there are more than four persons in your household (five on the large print form), you will require an attachment to list the other members. Please contact your local service provider for the attachment and check the box to notify the intake processing your application that there are more than four people present.
- Please use the codes provided to identify race, ethnicity, employment status, education level, Health Insurance, and Military status for each household member.
- Identify anybody in the household who may be an employee/staff member, board member, or subcontractor of the agency you are applying with, or who is related to any of these roles.
- Please define your household type according to the options provided.

Part V: Certification

• Failure to sign and date the certification statement will invalidate your application.

Submitting your application

- Please submit your application to the local service provider administering EAP for your county, not to IHCDA.
- If you do not know who your local service provider is, you may identify them by dialing 2-1-1 or by visiting http://eap.ihcda.in.gov. It should also be listed on the front of the application.
- Please submit the following documents with your application (photocopies are acceptable):
 - 1. Photo ID for the person completing and signing the application.
 - 2. <u>Proof of SSN for each member of the household</u>. This may be:
 - Copy of Social Security card.
 - Copy of a valid U.S. passport.
 - Copy of a valid state-issued REAL ID.
 - Copy of a pre-printed federal form, such as correspondence from the Social Security Administration or a W-2, that contains the person's name and full, unredacted SSN.
 - 3. Current documentation of income for all household members age 18 or over. This may include:
 - Employment/wages
 - Most recent paystub
 - Request for Earnings information form contact Local Service Provider
 - Social Security/SSI/VA benefits
 - Most recent complete award letter (may be downloaded from online)
 - **Complete** bank statement
 - Pension/retirement
 - Award letter
 - Self-Employment
 - Most recent Form 1040 tax return, with all appropriate self-employment schedules.
 - Unemployment Benefits
 - Completed release of information form for DWD.
 - **Full** print-out of your most current Uplink statement.
 - Alimony/spousal support/Worker's Compensation/Private disability
 - Any documentation of payments received.
 - Odd Jobs/irregular income/No Income
 - Completed Income Verification form contact Local Service Provider
 - If you have any questions about acceptable documentation, contact your local service provider.
 - 4. **Current, complete bills** for your electric and heating utilities.
 - If you heat with bulk deliverable fuel, provide most recent delivery receipt.
 - If utilities are included in your rent, please provide completed Landlord Affidavit.
 - Please ensure you are providing the full and complete billing statement!
- <u>Depending on household circumstances, additional documentation may be required</u>. Please contact your local service provider with any additional questions.

Indiana Energy Assistance Program Application

Program Year 2024



CAPE 401 SE 6TH ST SUITE 001

	For Provider/Agency Use Only
	Date received:
	Application number:
	☐ Mail-In ☐ Appointment ☐ Outreach/Home Visit/Other
	Household is disconnected or out of fuel:
	Household has d/c notice or less than 25% fuel: Yes No
	Household heat source is inoperable:
or	proction, or you are low or out of bulk heating fuel or propaid electricity

Action		ANSVILLE, IN 47713	P	pplication	number:				
	EV	812.425.4241		Mail-In	☐ Appointment	Outr	each/H	ome Visit	/Other
Program of Evansville		capeevansville.org	F	ousehold is	disconnected or out	of fuel:		☐ Yes	☐ No
ihcda 00 €		@capeevansville.org	F	ousehold h	as d/c notice or less	than 25% fu	el:	☐ Yes	□No
Indiana Housing & Community Development Authority	•		F	ousehold h	eat source is inopera	ble:		☐ Yes	☐ No
Check here if your electric or heat	ng utility is d	isconnected or scheduled fo	r disconn	ection, or yo	ou are low or out of b	ulk heating	fuel or	prepaid e	lectricity.
If your utility has been disconnect	ed or is sche	duled for disconnection, or	r if you ar	e low or ou	it of a prepaid, bulk	deliverable 1	fuel, co	ntact you	ur local
service provider lis	ted above to	request a crisis appointme			er emergency option	s, please ca	ll 2-1-1		
		Part I: Conta	ct Inform	ation		_			
Applicant Name				Last for	ur digits of SSN	County			
				xxx-xx-					
Physical Address (Including Apartme	nt/Lot/Traile	r Number)			City		State	Zip	
							IN		
If you have a PO box or an alternate	mailing addr	ess, please list it below. Ot	herwise,	please leav	ve blank.				
Please provide at least one fo	rm of contac	t information. Failure to pr	rovide ac	curate cont	act information may	delay appli	ication	processii	ng.
Telphone number		phone carrier			check box to give c				
☐ Landl ☐ Mobi		Consent to						•	
I MODI	<u> </u>	Part II: Home and		formation					
Home Type (Please check one)					d Payment				
Site-built single house	/ulti-unit (apa	artment, condo, duplex, etc.))		Vendor:			ncluded i	n rent
_	Other:	· .							
Home Ownership (Please check one)				Heating Vendor:					
Own Rent Other:									
Primary Heating Source (please ched	k one)	Primary Heating Fuel (ple	ase checl	one)	Do you have a	secondary h	eating	source ins	stalled?
☐ Furnace/Heat Pump ☐ Baseboar	d/Wall Unit	☐ Electric ☐ Nat	tural Gas	☐ Propa	ane Yes 🗆	No			
☐ Wood Stove ☐ Other:		☐ Fuel Oil ☐ Wo	od/Pellet	5					
Is it working?		Other:			If yes, please	describe: _			
The Weatherization program provide	es energy cor	nservation measures to red	luce the	itility bils o	f low-income] Yes	☐ No	
Hoosiers across the state. Would yo									
		Part III: Incom							
		received by any member o					that ap	ply.	
	ecurity Retire	-		SSI Syment Bene		nployment ny/Spousal S	upport		
☐ Pension/Retirement☐ VA Disa☐ Workers' Compensation☐ F	ollity rivate Disabil	_	•	_		ıy/3pousai 3 er:			
□ Morvers Combensation □		., <u> </u>							
Please indic	ate <u>all</u> source	es of assistance received by	any me	nber of the	household. Check a	ll that apply	.		
☐ Housing Choice Voucher (Section 8) Dub	lic Housing 🔲 Permanent	t Support	ve Housing	□ VASH □] SNAP (Foo	d Stam	ps)	TANF
Child care voucher Wid	☐ Chi	ld support	e Care Ac	subsidy	☐ Earned Incom	ne Tax Credit	(EITC)		
☐ None ☐ Oth	er:	· ·							
Upp purchasing in the become hald well in	hild arms ==	in the past three	ا ماداده ا	u in the her	usahald between th		24	ماخام ا	work!
Has anybody in the household <u>paid</u> on the conthes?	mia support	•	•	y in the noi ding school	usehold <u>between the</u> ?	e ages of 14	<u>-24</u> and	<u>neitner</u>	working
☐ No ☐ Yes (please	submit proof		☐ No		s (please list):				

Application	number:		

	Part IV: Household Members and Demographics												
List all people residing in household, including yourself. Check here and attach additional sheet if more than four people are in household:													
		<u> </u>								Employ-	Edu-	Health	Military
				Date of				Race	Ethnicity	ment		Insurance	Status
	Last Name and Suffix	First Name	M.I.	Birth	Gend	er	Disabled?		Pleas	e use cod	des listed	below	
Applicant					☐ Male		☐ Yes						
lica					☐ Female		□ No						
11					Other/	enby	☐ INO						
_					☐ Male☐ Female		☐ Yes						
2					Other/		☐ No						
					☐ Male	cing							
3					☐ Female		☐ Yes						
					☐ Other/		☐ No						
					☐ Male								
4					☐ Female		☐ Yes						
					☐ Other/	enby	☐ No						
Rad	ce Codes:		Ethnic	ity Codes:	-	Emplo	yment Code	es:					
	Asian; B - Black or African Ameri	•		panic, Latin	•		nployed full				time; R -	Retired;	
	American Indian or Alaska Native Native Hawaiian or other Pacific	•	Spanish origins US - Unemployed six					ix months or less; onger than six months; NL - Not in labor force;					
	· White; M - Multi-race; O - Othe	•		h origins			igrant Seaso			OHLHS, IN	L - NOCIII	i labor forc	.е,
	ucation codes:		Н	lealth Insur	ance Code	s:				N	/lilitary C	odes:	
Α-	Grades 0-8; B - Grades 9-12, No	n-graduate;	A	- Medicaid	; B - Medic	are;							
	High School Graduate/Equivalen						irance Progr					duty milit	ary
	Some post-secondary school; E gree; F - Other post-secondary g						Adults; E - N yment-Base				' - Vetera I - No aff		
ls a	nybody in the household affilia	ted with this		hold Type (u, 14 - 1	ione		I NO an	illation	
	ency as an employee/staff mem			gle Person				Sin	ıgle Female	e Parent	☐ Sine	gle Male Pa	arent
	mber, or subcrontractor, or relamber?	ited to any such	☐ Two-Parent Household ☐ Non-related adults with children										
	No		☐ Multi-Generational Household (three or more generations) ☐ Other:										
	Yes (please list):		IVIU	iti-deneratio	ilai i lousei	ioia (tii	iree or more	genera	itions)		···		
					: Certificat								
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	uired to verify these statements a sons to verify these statements. I	, ,		U	•						,	•	
adı	ılt residing in this household and	listed on this applica	tion. I ar	m a resident	of Indiana	and an	applicant fo	r the Er	nergy Assis	tance and	d/or Wea	therization	
	istance Program(s). I acknowledg mission to the State of Indiana ar												mı
Ι'	ergy usage and payment history. I	· ,			_				•	·		•	
	llysis. I also understand that the S	•		•			•	•	•				
	ease the State of Indiana, the Loca ressed or implied warranties con-			-				-	=				
	application, or if I am signing or					_	-				-	-	
	m receiving Energy Assistance and				be require	d to rep	ay any assis	tance a	nd/or bene	efits that	the hous	ehold has	received
bas	ed on any such noncompliance, n	nisrepresentation, or	omissio	on.									
Ene	ergy Assistance Program and Low	Income Home Wate	r Assista	ance Progra	m benefits	are pro	vided witho	ut rega	rd to race,	age, colo	or, religio	n, sex, dis	ability,
Sig	nature of applicant (required)							Da	te (require	ed)			

Indiana Energy Assistance Program Application Large Household Attachment Program Year 2024

	Plea	ase complete and re This form		ith your app necessary if				-			bers.			
		e address and applica	ant info	ormation so	that we m					1		ation.		
Ap	plicant Name					L	ast fou	ır digi	ts of S	SN	County			
						х	XX-XX-							
Phy	ysical Address (Including Apartm	nent/Lot/Trailer Nur	nber)					City		-		State	Zip	
												IN		
		Part IV:	House	hold Memb	ers and De	mogra	nhics (c	ontin	ued)					
	Part IV: Household Members and Demographics (continued) Please list <u>all</u> people residing in this household not already listed on the main application form.													
	11000	People resid	T			caay	1			ppileation				
				Date of					Race	Ethnicity	Employ- ment	Edu- cation	Health Insurance	Military Status
	Last Name and Suffix	First Name	M.I.	Birth	Gend	er	Disab	led?		Plea	se use cod	les liste	d below	
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5					☐ Female	!	10	es						
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11					Female		☐ Ye	es						
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				1	☐ Male	-								
12					 ☐ Female	!	☐ Ye	es						
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Rac	ce Codes:		Ethnic	city Codes:		Emplo	yment	Code	s:				•	
	Asian B. Black on African Annual					FT F.		-I & -II				B	Dating d	
	Asian; B - Black or African Ameri American Indian or Alaska Native			spanic, Latin sh origins	o, or					oths or le	oyed part [.] ss:	time; k -	Retirea;	
	Native Hawaiian or other Pacific			ot Hispanic, L	_atino, or							Not in	labor forc	e;
w.	- White; M - Multi-race; O - Othe	er		sh origins			igrant S	Seaso	nal far	m worker	1			
Edu	ucation codes:		ŀ	Health Insura	ance Code	s:					N	lilitary C	Codes:	
Α-	Grades 0-8; B - Grades 9-12, Nor	n-graduate:	,	A - Medicaid;	: B - Medic	are:								
	High School Graduate/Equivalen	-		C - State Chile			urance	Progra	am;		А	- Active	-duty milit	ary
	Some post-secondary school; E	·		D - State Hea								- Vetera		
deg	gree; F - Other post-secondary g	raduate	F	F - Direct-Pur	rchase; G -	Emplo	yment-	Based	d; N - N	lone	N	- No aff	iliation	

Application number: _____

Energy Assistance Program Income Verification Affidavit
This form is to be completed by anyone claiming zero income or undocumented income for any of the three months preceding application. This form must be completed in its entirety.

	Member:				Арр	lication Ke	y:		Application	Date:	
November, not have a	you must s ny docume	show incomentation. E	ne for Augus nter zero ((st, Septemb O) if you dic	er, and Oc	tely before tober. Pleas ve income f ion may res	e enter the for a given	e gross incomonth. If y	ome receivo ou enter 0	ed for whic for any mo	h you do
\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
May 2023	June 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024
Section 2: months. You	Please expl	limited to: wa st, gambling v lain how yo mplete thi one item f	ges, self-empl vinnings, milita ou were ab s section II or each ca	ery pay, insura le to pay th	e following	g expenses, ed ANY MO	if claiming	zero incon	or strike benefi ne for <u>any</u> c ME in Secti	ts, and royaltion of the past 3	es.) 3 k all tha
☐ Check	here if <u>all</u>	below nee	ds were m	et by incor	me of a pa	rent/spous	e/partner/	roommat	e in the hou	usehold	
Rent/Moi			Utilities			Food				sehold Exp	
☐ Housir	ng Support,	/voucher	☐ Includ	ed in rent			NIC benefit		☐ Assista	nce progra	m:
☐ Assista	ance progra	am:	☐ Assista	ance progra	am:	☐ Food b	ank/food p	antry			
□ Assistance program: □ Assistance program: □ Food bank/food pantry □ Eamily/friend paid for me									· ·	-	
		n hehind		•					-	_	!
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☐ Family	/friend pai	d for me	☐ Family/friend paid for me ☐ Family/friend paid for me ☐ Family/friend paid for me ☐ me money:								
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Notary Public – Printed Name _____

Energy Assistance Program Income Verification Affidavit
This form is to be completed by anyone claiming zero income or undocumented income for any of the three months preceding application. This form must be completed in its entirety.

	Member:				Арр	lication Ke	y:		Application	Date:	
November, not have a	you must s ny docume	show incomentation. E	ne for Augus nter zero ((st, Septemb O) if you dic	er, and Oc	tely before tober. Pleas ve income f ion may res	e enter the for a given	e gross incomonth. If y	ome receivo ou enter 0	ed for whic for any mo	h you do
\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
May 2023	June 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024
Section 2: months. You	Please expl	limited to: wa st, gambling v lain how yo mplete thi one item f	ges, self-empl vinnings, milita ou were ab s section II or each ca	ery pay, insura le to pay th	e following	g expenses, ed ANY MO	if claiming	zero incon	or strike benefi ne for <u>any</u> c ME in Secti	ts, and royaltion of the past 3	es.) 3 k all tha
☐ Check	here if <u>all</u>	below nee	ds were m	et by incor	me of a pa	rent/spous	e/partner/	roommat	e in the hou	usehold	
Rent/Moi			Utilities			Food				sehold Exp	
☐ Housir	ng Support,	/voucher	☐ Includ	ed in rent			NIC benefit		☐ Assista	nce progra	m:
☐ Assista	ance progra	am:	☐ Assista	ance progra	am:	☐ Food b	ank/food p	antry			
□ Assistance program: □ Assistance program: □ Food bank/food pantry □ Eamily/friend paid for me									· ·	-	
		n hehind		•					-	_	!
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Notary Public – Printed Name _____



RELEASE OF INFORMATION

*APPLICANT'S NAME:		
Additional names used during employment:		
*SOCIAL SECURITY or INDIVIDUAL TAX IDENTIFICATION NUMBER:		
**Applicant contact information		
Email Address:	Phone Number:	
Street Address:		
City:	State: Z	ip:
I authorize the Indiana Department of Workforce Development to releasing organization below.	ise all wage and unemployment	benefit information to the
*SIGNATURE OF APPLICANT	*TODAY'S DATE:	
NOTE: RELEASE MUST BE SUBMITTED WITHIN 90 DAYS OF APPLICANT S	IGNING RELEASE FORM.	
Check this box if a Power of Attorney is attached.		
NOTE: This section must be completed by the organization		
By signing below you agree that you understand that data we rele and federal regulations (20 CFR § 603.5) as confidential informatic applicant's identity by viewing some type of photo identification. *SIGNATURE OF REQUESTOR:		
*Printed Name of the Requestor:		
* Requesting Organization:		
*Email Address:		
*Phone Number: Fax Num	ber:	

*REQUIRED FIELDS

**Applicant's phone number, email address, or mailing address is required.

Email employverification@dwd.in.gov to reach a DWD employment history or LKE website specialist.



App	key	number:	
	,		

ENERGY ASSISTANCE PROGRAM UTILITY AFFIDAVIT

Complete ONLY if your Utility Bills are in the name of someone who does not reside in the household

Head of Household's Name:	Date:
Address:	City/State/Zip:
Utility in non-household member's name (Check a	ll that apply):
☐ Electric ☐ Heating	
Name and <u>current</u> address of person listed on utili	ity bill(s):
Name:	
Address:	
City/State/Zip:	
Relationship of the individual on the above-indicated u	utility bill(s) to the household member (check one):
Spouse or significant otherParentChild	LandlordDeceased family memberOther:
Please explain barriers to placing the above utility/utili	ties in the name of a current household member:
Certificati	on Statement
household and is not making financial contributions to	he utility (or utilities) listed above is not a resident of this ward the overall household income. I also certify that I at holder to release or allow to be released utility data and a and reporting.
	in disqualifying my household for IHCDA-administered to reimburse the agency for any benefits paid on behalf
Signature of Head of Household:	Date:



				Αþ	oplication r	(ey:	
De	claratio	n of Abs	ent Househo	old Me	embers		
I,being of sound mind an of the facts described in			s of age, affir	rm tha	t I have pe	ersonal kno	<i>(name)</i> owledge
APPLICATION ADDRE	SS:						
Address							
City			<u>IN</u> State		Zip Code)	_
Total Number of Peop	le living	in House	ehold:				
The below individuals	no long	ger reside	in the hous	seholo	d:		
Name			did they mov the househo	Where is	the indiv	idual?	
				-			
				-			
				-			
				_			
I certify under the pena true and accurate and failure to disclose info IHCDA-administered a my assistance and/or misrepresentation or o	acknow ormation sssistan repayn	viedge that n request ce progra nent of t	at any misre ted may dis ams and ma	epreso qualif y be	entation of y me frongrounds f	of informa n participa for termina	ation o ation ir ation o
Signature:					Date:	//	
Telephone Number: ()	_					

(IHCDA may follow-up while your request for assistance is being processed or after your application has been processed.)

ENERGY ASSISTANCE PROGRAM (EAP) LANDLORD AFFIDAVIT

Landlord: Please complete this affidavit on behalf of your resident who is applying to receive benefits to assist with their utility costs. The information provided is confidential and will not be shared with any other organization or government agency. **Complete in blue or black ink only.**

SECTION I: APPLICANT INFORMATION (may be completed by applicant, intake, or landlord)

Applicant Name:			Date:		
Address (including apartment/lot nu	umber):		Phone:		
			<u></u>		
City:	State: IN Zip Code	::	•		
	UTILITY INFORMATION gent, or authorized designation	-	leted by the landlord, property owner lields are required.		
Electric costs are (check one):	Heating costs are (check o	ne):	Primary installed heating source (check one):		
 □ Responsibility of the landlord, included in the tenant's monthly rent payment. □ Responsibility of the tenant, but in the landlord's name □ Responsibility of the tenant 	 □ Responsibility of the la included in the tenant's rent payment. □ Responsibility of the tenant's in the landlord's name □ Responsibility of the tenant's name 	's monthly enant, but e	□ Electric furnace □ Electric baseboard □ Electric wall unit □ Natural gas furnace □ Liquid propane furnace □ Fuel oil furnace □ Wood-burning stove □ Pellet Stove □ Other:		
Is the primary heating source opera ☐ Yes ☐ No			e <u>tenant</u> responsible to pay out of pocket after subsidies? \$		
	All contact inform	ation is requi	red.		
I grant IHCDA permission to obtain utility inf the purpose of data consumption tracking.	formation on account status, ene	ergy cost and cons	umptions data on this property for		
Landlord or authorized designee name:		Landlord or aut	thorized designee signature:		
Address:		Date:			
City:		Phone:			
State: Zip Code:		Email:			



Application	Key:	

Energy Assistance Program Direct Benefit Payment Election Form

adjustments for any transactions credited/debited in IHCDA is notified by an authorized individual in writi the financial institution a reasonable opportunity to a authority to execute this authorization and grant the	act on it. In addition, I certify that I have full	
If I have elected to receive benefit payment by endiana Housing and Community Development Authoritied checking/savings accounts at the financial	hority ("IHCDA") to initiate entries to the above Il institution listed above, and, if necessary, initiat n error. This authority will remain in effect until	
I hereby certify that the information provided above quired to verify these statements and hereby give massistance to make contact with any necessary persfalsifying this information may result in disqualifying benefits or require my household to reimburse the abousehold based on any misrepresentation or omission.	ny consent to the agency from which I am reques sons to verify these statements. I understand that I my household for Energy Assistance Program agency for any benefits paid on behalf of this	sting
☐ I would like to receive my direct EAP benefit pay mailing address. I understand that this may ta further delays if I have provided an incorrect add do not return this form with your application.	ake up to 150 days to receive, and is subject to dress, if I move, or due to USPS operations. If y , your benefit will be issued as a check.	ou
Checking/Savings Account Number: These numbers are located on the bottom of your last second Number Account Number		
Financial Institution Routing Number: (must be nine digits)		
☐ Checking Account ☐ Savings Account Financial Institution:	Account holder name:	
☐ I would like to receive my direct EAP benefit pay deposit). I understand that this may take up to delays if I have provided inaccurate banking info below.	o 120 days to receive, and is subject to further ormation. I have provided my banking informatio	n
☐ I would like to waive my direct EAP be electricity/heating (circle one) utility, which I pa paid to my vendor within sixty (60) days and I w	ay separately. I understand that the full benefit wi	•
Please choose a fulfillment option below for your payment. Please check one.	r direct Energy Assistance Program (EAP) be	nefit



Privacy Notice and Your Rights and Responsibilities

Privacy Act Provisions: Federal laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential. This form provides you with important information that complies with the federal Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

Please read this *Privacy Notice* carefully before completing and signing the *Indiana Energy Assistance Program application*, and keep this *Privacy Notice* in your records for future use. This *Privacy Notice* applies to the Energy Assistance Program (EAP) and the Weatherization Assistance Program (WAP).

Why do we collect the information on the application?

We will use your information to research, evaluate and administer the EAP and WAP programs. We need the information:

- To know you from other individuals.
- To see if you qualify for assistance.
- To allow us to get federal or state funds for the assistance you receive.
- To meet federal or state reporting requirements.

Do you have to give us the information?

You have the right to not give us the information we ask for.

What happens if you give or do not give us the information?

If you give us the information requested on the application, your application will be processed. If you do not give us that information:

- Your application will not be processed.
- You might not receive services.
- You might not receive help with energy bills.
- Your services might be delayed.

We will keep whatever information you give us, whether or not your application is approved.

Who may see this information?

The following persons may receive information contained in your application if: (i) they need access to the application information to do their jobs in connection with the EAP and WAP, or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

- Local Energy Programs Service Providers under contract with IHCDA.
- Program auditors as required or permitted by Office of Management and Budget (OMB) circulars.
- United States Departments of Health and Human Services and Energy.
- Persons so authorized pursuant to court order or subpoena.
- Your energy companies for affordability and Energy Programs.
- United States Social Security Administration.
- Other agencies or entities as allowed by federal or state law.

Why do we collect Social Security Numbers?

We use Social Security Numbers in the administration of the EAP and WAP to assure eligible applicants and their household members receive only allowable benefits. Federal law allows us to require you to disclose your Social Security Number in order to process your application and to prevent, detect and correct fraud and abuse. AUTHORITY: Section 205(c)(2)(C)(i) of the Social Security Act, 42 U.S.C. § 405(c)(2)(C)(i).

Why do we ask for information about your race?

This information is compiled and recorded for statistical purposes only and is included on our federally mandated reporting. The program does not discriminate for reasons of race or ethnic background, religion, gender, sexual orientation or political affiliation.





CAPE Customer Satisfaction Survey

1.	What program did you visit today?
2.	Is this your first visit to CAPE?
	Yes No I've been here more than three times
3.	How was the quality of service you received today?
	Excellent Very Good Good Fair Poor
4.	Did you receive the assistance you came in for?
	Yes No
	If no, why?
5.	Would you recommend our agency to others? Yes No Undecided
6.	Would you return to CAPE if you need assistance in the future?
	Yes No Undecided
7.	Was there a staff person that was especially helpful to you?
8.	What other services do you need that CAPE does not currently provide?
9.	Additional comments about the service you received

Referral Numbers

Numbers you can call if you need additional help.

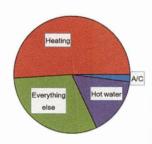
Trustees for Vanderburgh County

Trustee for Posey County
Black Township 812.838.3851 Mars (Krisene) 812.985.3083
<u>Trustee for Gibson County</u> Patoka 812.385.5333
<u>Charities</u>
Salvation Army 812.425.1375 Catholic Charities 812.423.5456
St. Vincent de Paul 812.425.3485

IMPORTANT NOTICE: All services are provided without regard to race, age, color, religion, sex, disability, national origin, ancestry, or status as a veteran.

What uses the most energy in your home?

- ·Turn off lights when you are not using them.
- ·Use a power strip. Plugin multiple devices and turn off the power strip when not using the devices.
- Program your thermostat. Set it to turn down the heat, before you go to bed, and turn it back up in the morning.
- •Turn off the water while brushing your teeth or shaving.
- ·When reviewing your bill each month look for a higher increase in consumption, there may be a hidden leak.
- ·Wash clothes in cold water. 90% of the energy used by washing machines is for hot water.
- •Use lids. They help to cook the food guicker by keeping the steam in the pot or pan.



RULE 3: TURN IT ALL THE WAY OFF

- . Devices in sleep or standby mode still use energy
- Turn off devices at a power strip





RULE 4: UPGRADE OLD ENERGY HOGS

- · Replace your most used light bulbs with compact fluorescents (CFLs)
- · Replace appliances with newer models that have the Energy Star label



- . Though upgrades like this can come with a cost, they often pay themselves back over time
- · Consult your energy assistance agency to see if you qualify for weatherization



Started in 1992 as part of the federal Clean Air Act. ENERGY STAR is a federal voluntary program run by the U.S. Environmental Protection Agency (EPA) to help people learn more about the many ways they can save money and help reduce environmental degradation through improved energy efficiency. The Environmental Protection Agency (EPA)

When purchasing new appliances, ceiling fans, and electronics. Energy Star products use less energy which helps to lower your utility bill. Approximate savings are \$110 per year on utility costs.

·Have your furnace inspected regularly. This will ensure your unit is functioning efficiently and can save approximately 10% on your heating costs.

·Use drapes. Where windows face the sun, keep drapes open during the day to naturally heat your

•Install a programmable thermostat. Use it to automatically control the heat when you are not at home and overnight when you are sleeping.

Never use the stove to heat your home. It's extremely dangerous.*







Emergency, replace, and repair program.

This program repairs or replaces non-working furnaces. You must qualify for our energy assistance program to apply. Who can get ERR? Clients applying for ERR must have at least one person in the household who is part of an at-risk population (elderly, children, veterans, or disabled). Only homeowners are eligible for Emergency Repair and Replace of a heating source. You must show proof of homeownership.

** You must have a non-working furnace**

If your furnace is not working please call the following number to get the process started for the repair of your furnace. Please sign and send back the attached programs signature page.

812 425 4241